SAMSUNG

HM3300
User manual

www.samsung.com

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Please read this manual before operating your headset, and keep it for future reference.
Understand all safety precautions before using your headset to ensure safe and proper use.
Graphics used in this manual are for illustration purposes. The actual products may vary.

Safety precautions

When using your headset while driving, follow local regulations in the region you are in.
- Never disassemble or modify your headset for any reason. Doing this may cause the headset to malfunction or become combustible. Bring the headset to an authorized service center to repair it.
- Keep your device and all accessories out of the reach of small children or animals. Small parts may cause choking or serious injury if swallowed.
- Avoid exposing your device to very cold or very hot temperatures (below 5 ℃ or above 35 ℃).
  Extreme temperatures can cause the deformation of the device and reduce the charging capacity and life of your device.
- Do not allow your device to get wet — liquids can cause serious damage. Do not handle your device with wet hands. Water damage to your device can void your manufacturer's warranty.
- Avoid using your device's light close to the eyes of children or animals.
- Do not use the device during a thunderstorm. Thunderstorms can cause the device to malfunction and increase the risk of electric shock.

⚠ Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Use only the minimum volume setting necessary to hear your conversation.

Instructional icons

Before you start, familiarize yourself with the icons you will see in this manual:
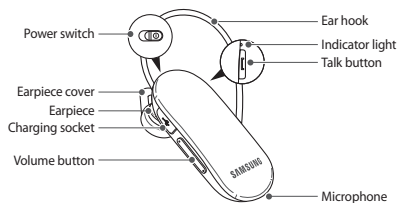
⚠ **Warning**—situations that could cause injury to yourself or others

Ⓘ **Caution**—situations that could cause damage to your device or other equipment

🗒 **Note**—notes, usage tips, or additional information

Getting started

Your headset overview

- Power switch
- Earpiece cover
- Earpiece
- Charging socket
- Volume button
- Ear hook
- Indicator light
- Talk button
- Microphone

🗒 Make sure you have the following items: headset, travel adapter, ear hook, ear rubbers and user manual. The supplied items may vary.

Button functions

Button	Function
🔘 **Power switch**	• Slide to turn the headset on or off.
📱 **Talk**	• Press and hold for 3 seconds to enter Pairing mode. • Press to answer or end a call. • Press and hold to reject an incoming call. • Press and hold to place a call on hold. • Press and hold to switch between calls.
📱 **Volume**	• Press to adjust the volume. • Press and hold to turn the microphone on or off during a call.

Turning the headset on or off

To turn the headset on
Slide the Power switch on. The blue indicator light flashes 4 times.

🗒 Turning the headset on for the first time, it will automatically enter Pairing mode for approx. 3 minutes.
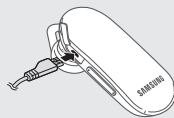
To turn the headset off
Slide the Power switch off. The indicator light flashes blue and red then turns off.

Charging the headset

This headset has a rechargeable internal battery which is non-removable. Make sure the headset is fully charged before using it for the first time.

⚠ Use only Samsung-approved chargers. Unauthorized or Non-Samsung chargers could cause damage to the headset or in extreme circumstances an explosion, it could also invalidate any warranty on the product.

1 Connect the travel adapter to the charging socket on the headset.
2 Plug the travel adapter in to the wall outlet. During charging, the indicator light will turn red. If charging does not begin, unplug the travel adapter and plug it in again.
3 When the headset is fully charged, the red indicator light changes to blue. Unplug the travel adapter from the wall outlet and the headset.

🗒 • Repeatedly charging and discharging of the headset, over time will cause the battery performance to diminish. This is normal for all rechargeable batteries.
• Never make or receive calls while charging, always disconnect your headset from the charger and answer the call.

Checking the battery level

To check the battery level, press and hold the Volume down button and the Talk button at the same time. Depending on the battery level, the indicator light flashes 5 times in one of the following colors:

Battery level	Indicator light color
Above 80%	Blue
80 ~20%	Violet
Below 20%	Red

When the headset battery is low

The headset indicator light flashes red and you can hear beeps. If the headset powers off during a call, the call will be automatically transferred to the phone.

Wearing the headset

Depending on which ear you are going to wear the headset, simply adjust the ear hook accordingly.

Left   Right

🗒 You can also use the optional ear rubbers instead of the ear hook. Remove the earpiece cover and attach the ear rubber. Then, rotate the ear rubber left or right slightly depending on which ear you are going to wear the headset.

Turning the indicator light on or off

The Headset status light is there to show you the current status of your headset, but if it bothers you at night, you can turn it off.
- Press and hold both Volume buttons simultaneously to turn the indicator light on or off.

🗒 • You cannot switch the indicator off while in Pairing mode.
• The indicator light will always work when the headset is turned on or off, when a call is received, in Pairing mode and when the battery is low.

Using your headset

🗒 • Activated functions and features may differ depending on the phone type.
• Some devices, especially those that are not tested or approved by the Bluetooth Special Interest Group (SIG), may be incompatible with your headset.

To ensure you get the best performance from your headset
- Keep the distance between your headset and device as small as possible and avoid placing your body or other objects in the signals path.
- If you usually use your mobile phone with your right hand, wear the headset on your right ear.
- Covering your headset or device could effect its performance so keep contact to a minimum.

Pairing and connecting the headset

Pairing means a unique and encrypted wireless connection between two Bluetooth devices when they agree to communicate with each other.
In Pairing mode, two devices should be placed close enough.

Near Field Communication (NFC) Pairing

With NFC-enabled phone, pairing is simple.

1 Activate the NFC feature on your phone.
  • Make sure your phone is unlock mode.
2 With the headset turned on, touch your headset's front side to the phone's NFC antenna.
3 Hold the headset to the phone until NFC pairing completes.

🗒 • Check devices specification for NFC pairing. Some of NFC enable devices may not support this feature.
• For details on NFC, see your phone's user manual.

Manual Pairing

1 Enter Pairing mode. (The blue indicator light stays lit and stays for 3 minutes.)
  • With the headset turned on, press and hold the Talk button for 3 seconds.
2 Activate the Bluetooth feature on your phone and search for the headset (see your phone's user manual).
3 Select the headset (HM3300) from the list of devices found by your phone.
  • If requested, enter the Bluetooth PIN 0000 (4 zeros) to pair and connect the headset to your phone.
  • Once pairing is completed, the headset will attempt to reconnect each time you turn it on.

Pairing via the Active pairing feature

With the Active pairing feature, your headset automatically looks for a Bluetooth device within range and tries to make a connection with it.
Make sure the phone's Bluetooth visibility option is set on.
- In Pairing mode, press and hold the Talk button on the headset. The indicator light color changes to violet from blue. The headset will attempt active paring for up to 20 seconds.

🗒 • The Bluetooth phone you want to connect with must not be paired with other devices. If the phone is already connected to another device, end the connection and restart the Active pairing feature.
• This feature may not be supported on some devices.

Connecting with two Bluetooth phones

With the Multi-point feature activated, your headset can be connected to 2 Bluetooth phones at the same time.

To turn Multi-point feature on	To turn Multi-point feature off
In Pairing mode, press and hold the Volume up button. The blue indicator light flashes twice.	In Pairing mode, press and hold the Volume down button. The red indicator light flashes twice.

1 After connecting with the first Bluetooth phone, enter Pairing mode again.
2 Activate the Bluetooth feature on the second Bluetooth phone and search for the headset (see your phone's user manual).
3 Select the headset (HM3300) from the list of devices found by the second Bluetooth phone.
4 If requested, enter the Bluetooth PIN 0000 (4 zeros) to connect the headset to the second Bluetooth phone.
5 Reconnect to the headset from the first Bluetooth phone.

🗒 Some phones may not be able to connect as a second Bluetooth phone.

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Connecting the headset with a music device

You can also pair and connect your headset with a music device such as an MP3 player. The process of connecting to a music device is the same as for connecting with a phone. When connected to both devices (phone and music device) you can make or receive a call on the phone while listening to music from the music device.

✍ You cannot control playback using your headset.

Reconnecting the headset

If the connection is lost while in use:
• Press the Talk button on the headset or use the Bluetooth menu on your phone.

✍ When the headset is paired with a phone, it will attempt to automatically reconnect each time you turn it on. If the Multi-point feature is activated, your headset will attempt to reconnect to the two most recently connected devices. This feature may not be supported on some devices.

Disconnecting the headset

Turn off the headset or use the Bluetooth menu on your phone.

Using call functions

✍ • Available call functions may differ from phone to phone.
• Some functions are only available when using the Hands-Free profile.

Making a call

Redialing the latest number

To redial the last number dialed on the primary phone:
• Press and hold the Talk button.
To redial the last number dialed on the secondary phone:
• Press the Talk button twice.

✍ Some phones open the call log list on the first press of the Talk button. Press the Talk button again to dial the selected number.

Dialing a number by voice

Press the Talk button.

✍ This function is only available on the primary phone.

Answering a call

Press the Talk button to answer a call when a call comes in.

Rejecting a call

Press and hold the Talk button to reject a call when a call comes in.

✍ If you receive calls on both connected phones at the same time you can only answer or reject the call on the primary phone.

Ending a call

Press the Talk button to end a call.

Options available during a call

You can use the following functions during a call.

Adjusting the volume

Press the Volume up or down button to adjust the volume.

✍ You will hear a beep when the volume level of the headset reaches it's lowest or highest level.

Muting the microphone

Press and hold the Volume up or down button to turn the microphone off so that the person with whom you are speaking cannot hear you. When the microphone is turned off, the headset beeps at regular intervals. Press and hold the Volume up or down button again to turn the microphone back on.

Transferring a call from the phone to the headset

Press the Talk button on the headset to transfer a call from the phone to the headset.

Placing a call on hold

Press and hold the Talk button to place the current call on hold.

Answering a second call

• Press the Talk button to end the first call and answer a second call.
• Press and hold the Talk button to place the first call on hold and answer a second call. To switch between the current call and the held call, press and hold the Talk button.

Using voice prompts

Voice prompts will inform you about the current status of the headset and usage instructions. If you can't hear any voice prompts, make sure the voice prompt feature is turned on.

Turning the voice prompts on or off

To turn the voice prompts on

In Pairing mode, press and hold the Volume up button for 3 seconds. You will hear *"Voice prompt is on".*

To turn the voice prompts off

In Pairing mode, press and hold the Volume down button for 3 seconds. You will hear *"Voice prompts is off".*

Changing the language

Supported languages may vary depending on the region in which it was purchased.
• In Pairing mode, press and hold both volume buttons simultaneously to select a language.

List of voice prompts

Status	Voice prompt
When you turn the headset on or off	*"Power on"* or *"Power off"*
When you enter Pairing mode	*"Ready to pair. Search for the headset from the Bluetooth menu"*
When you turn Multi-point feature on or off	*"Multi-point mode is on"* or *"Multi-point mode is off"*
When you connect the headset to the devices	*"Device is connected"* or *"Two devices are connected"*
When you disconnect the headset from a device	*"Device is disconnected"*
When you reject or end a call	*"Call terminated"*

* Voice prompt content may vary depending on the region in which it was purchased.

Resetting the headset

When the headset is paired with a device, it automatically saves connection and feature settings, such as the Bluetooth address or device type of the mobile phone.

If you want to reset the connection settings in the headset:
• In Pairing mode, press and hold both Volume buttons and Talk button at the same time for 3 seconds. The blue indicator light flashes 4 times.

✍ When you reset the headset, all connection settings in the headset will be deleted and the connection with your phone will be lost. In order to use the headset, you will have to pair it again.

Appendix

Specifications

Item	Specifications and description
Bluetooth version	3.0
Support profile	Headset Profile, Hands-Free Profile, Advanced Audio Distribution Profile
Operating range	Up to 10 meters
Standby time	Up to 140 hours*
Talk time	Up to 4 hours*
Play time	Up to 3.5 hours*
Charging time	Approximately 2 hours

* Depending on the phone type and usage, the actual time may vary.

Frequently asked questions

The headset does not fully charge.	The headset and the travel adapter may not have been connected properly. Separate the headset from the travel adapter, reconnect, and charge the headset.
I cannot use all the features described in the manual.	Available features may vary depending on the connected device. If your headset is connected to two devices at once, some features may be unavailable.
Will my headset work with laptops, PCs, and PDAs?	Your headset will work with devices that support your headset's Bluetooth version and profiles.
Why do I hear an echo while on a call?	Adjust the headset volume, or move to another area and try again.
Why do I hear static or interference while on a call?	Appliances such as cordless phones and wireless networking equipment may cause interference, which usually sounds like static. To reduce any interference, keep the headset away from other devices that use or produce radio waves.

Will my headset interfere with my car's electronics, radio, or computer?	Your headset produces significantly less power than a typical mobile phone. It also only emits signals that are in compliance with the international Bluetooth standard. Therefore, you should not expect any interference with standard consumer-grade electronics equipment.
Can other Bluetooth phone users hear my conversation?	When you pair your headset to your Bluetooth phone, you are creating a private link between only these two Bluetooth devices. The wireless Bluetooth technology used in your headset is not easily monitored by third parties because Bluetooth wireless signals are significantly lower in radio frequency power than those produced by a typical mobile phone.
How do I clean my headset?	Wipe it with a soft dry cloth.

Certification and Safety approvals

FCC

FCC ID: A3LHM3300

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
The device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.
Users are not permitted to make changes or modify the device in any way.
Changes or modifications not expressly approved by Samsung will void the user's authority to operate the equipment.

UL certified travel adapter

The travel adapter for this headset has met applicable UL safety requirements. Please adhere to the following safety instructions per UL guidelines.
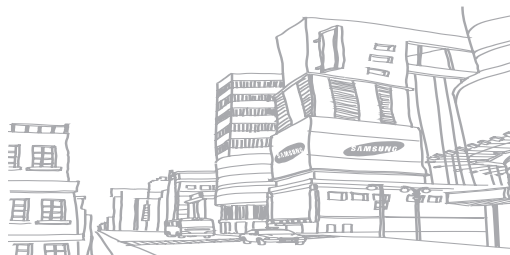
FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

IMPORTANT SAFETY INSTRUCTIONS – SAVE THESE INSTRUCTIONS.

DANGER – TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A SUPPLY NOT IN NORTH AMERICA, USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET.

THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTATED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.